

SUPERNOVAZ

Media Production & Locations

New Delhi – 110065 | +91-9911013303 | info@supernovaz.com

TERMS & CONDITIONS

Effective Date: February 23, 2026

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Last Updated: February 23, 2026

Please read these Terms and Conditions carefully before using the services or website of SuperNovaz (supernovaz.com). By accessing our website or engaging our services, you agree to be bound by these Terms. If you do not agree, please do not use our services.

1. About SuperNovaz

SuperNovaz is a dedicated shoot location company based in New Delhi, India. We specialise exclusively in providing access to verified, permission-approved filming and photography locations across the Delhi NCR region. Our services are directed at brands, advertising agencies, production houses, and content creation teams.

Registered Address: A92 C/2, 4th Floor, Nambardar Estate, New Friends Colony, New Delhi – 110065.

2. Scope of Services

SuperNovaz provides the following services:

- Location scouting and identification for commercial, corporate, and creative shoots.
- Facilitation of permission approvals from property owners, facility managers, and relevant authorities.
- On-ground coordination support during shoot days.

- Access to our curated portfolio of verified locations across Delhi NCR.

SuperNovaz acts strictly as a location facilitator. We do not provide production, filming, or post-production services.

3. Eligibility

Our services are available to registered businesses, advertising agencies, production companies, freelance professionals with verifiable credentials, and any individual or entity engaging in lawful and professional shoot activities. SuperNovaz reserves the right to decline service requests without obligation to disclose reasons.

4. Booking & Confirmation

4.1 All bookings must be submitted through our official channels — website contact form, email, or phone.

4.2 A booking is confirmed only upon written confirmation from SuperNovaz and receipt of any agreed advance payment or documentation.

4.3 Clients must provide accurate shoot details including nature of content, crew size, equipment requirements, and intended usage at the time of booking.

4.4 SuperNovaz reserves the right to modify or cancel bookings if provided information is found to be incorrect or if the shoot activity is deemed non-compliant with location guidelines.

5. Permissions & Compliance

5.1 SuperNovaz facilitates location access only through proper, documented approvals. Clients must adhere to all conditions specified by the property owner or facility management.

5.2 Any shoot activity that violates property conditions, applicable laws, or public order is strictly prohibited.

5.3 The client is solely responsible for obtaining any additional permits required for their specific shoot type, beyond what SuperNovaz facilitates.

5.4 SuperNovaz is not liable for shoot cancellations arising from third-party permission revocations outside our reasonable control.

6. Payment Terms

6.1 Fees for location access and facilitation services are agreed upon prior to booking confirmation.

6.2 Payments must be made via bank transfer or other agreed payment methods. Cash payments are not accepted.

6.3 All fees are exclusive of applicable taxes (GST) unless otherwise stated.

6.4 Any additional costs incurred on shoot day due to scope changes, overtime, or property damage will be billed to the client.

7. Cancellation & Rescheduling

7.1 Cancellations made more than 7 days before the scheduled shoot date will receive a refund of the advance payment, less any non-recoverable costs already incurred by SuperNovaz.

7.2 Cancellations made within 7 days of the scheduled shoot date will forfeit the advance payment.

7.3 Rescheduling is subject to location availability and may incur additional charges.

7.4 SuperNovaz reserves the right to cancel bookings due to unforeseen circumstances (force majeure). In such cases, a full refund of advance payments will be issued.

8. Client Responsibilities

8.1 The client and their crew must conduct themselves professionally and respectfully at all times at the location.

8.2 The client is responsible for any damage caused to the property by their crew or equipment.

8.3 The client must ensure compliance with all applicable labour laws, insurance requirements, and safety standards for their crew.

8.4 The client must vacate the location by the agreed shoot end time. Overtime will be charged at rates determined by SuperNovaz and the property.

9. Content & Usage

9.1 SuperNovaz does not claim ownership over content produced at our facilitated locations.

9.2 The client is responsible for securing all necessary rights, clearances, and licences for content that includes identifiable individuals, brand elements, or third-party intellectual property.

9.3 SuperNovaz may request sample content from shoots for internal portfolio purposes, subject to the client's consent.

10. Limitation of Liability

10.1 SuperNovaz's total liability shall not exceed the total fees paid by the client for the specific booking in question.

10.2 SuperNovaz shall not be liable for indirect, incidental, or consequential damages including loss of production, loss of revenue, or reputational harm.

10.3 SuperNovaz is not liable for the actions of third-party property owners or their staff.

11. Intellectual Property

All content on the SuperNovaz website — including text, images, logo, and location portfolios — is the property of SuperNovaz and protected under applicable copyright laws. Unauthorised reproduction or use is strictly prohibited.

12. Governing Law

These Terms shall be governed by the laws of India. Any disputes arising shall be subject to the exclusive jurisdiction of the courts in New Delhi.

13. Amendments

SuperNovaz reserves the right to update these Terms at any time. The updated version will be published on our website with a revised effective date. Continued use of our services after such updates constitutes acceptance of the revised Terms.

14. Contact

- Email: info@supernovaz.com
- Phone: +91-9911013303

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